Hawthorn Medical Centre Newsletter

November 2026

Welcome to the latest Hawthorn Medical Centre newsletter. We'll keep you updated each month on plans for the temporary relocation of health services and the development of the new permanent medical centre.

Throughout the transition, patients will remain registered with Hawthorn Medical Centre and continue to receive care from the existing practice team.

Groundbreaking ceremony
A major milestone in the development of the new medical centre was marked on Tuesday, 3 November with a ceremonial groundbreaking event at the Moseley Road location.



Representatives from NHS Greater Manchester, Manchester City Council, Hawthorn Medical Centre and project partners joined patients to celebrate the start of construction. The new purpose-built health centre will provide modern, expanded facilities for patients and staff and help meet the growing healthcare needs of the local community.

The new facility is located less than 100 metres from the practice's current site. It represents a significant investment in primary care services in the area. Once complete, it will offer larger and

more modern clinical accommodation, at least five additional consulting and treatment rooms, dedicated training space and onsite parking.

Expected to open in autumn 2027, the development will also provide greater flexibility for the practice to expand services in the future and continue delivering high-quality care to a growing population.

Dr Laura Neilson, CEO of Hope Citadel Healthcare (a not-for-profit community interest company which runs Hawthorn Medical Centre) said: "Breaking ground on our new permanent home is a hugely exciting moment for our practice, our staff, and the patients we are proud to provide care to.

"This project represents years of planning and partnership working, towards creating a modern, fit-for-the-future health centre, that will help us to continue delivering the best possible care for our community.

"We're incredibly grateful to our patients for supporting us through this transition period into temporary accommodation before we move into our state-of-the-art new health centre. We are committed to maintaining the highest standards of care throughout and are confident that when the doors of our new health centre open, it will have been well worth the journey."

Caroline Bradley, Director of Primary Care and Community Healthcare Services for NHS Greater Manchester said: "Today's groundbreaking ceremony marks an important step forward in delivering modern healthcare facilities for local people.

"The new Hawthorn Medical Centre will provide significantly improved clinical accommodation, creating additional capacity and supporting the delivery of high-quality primary care services for many years to come.

"We would like to thank patients for their patience and understanding while the practice temporarily relocates during construction. The move will ensure services continue uninterrupted while we build a facility that is fit for the future."

Kevin Showler, Managing Director, North, at NHS Property Services, added: "We are delighted to have been a part of this project at Hawthorn Medical Centre. The five additional new clinical rooms being constructed will boost the healthcare services provided to the local community.

"This project demonstrates how NHS Property Services works with ICBs, Trusts and Councils alike to deliver excellent neighbourhood health care across England, helping to ensure an NHS estate fit for the future."





Progress continues on-site with foundation and drainage works

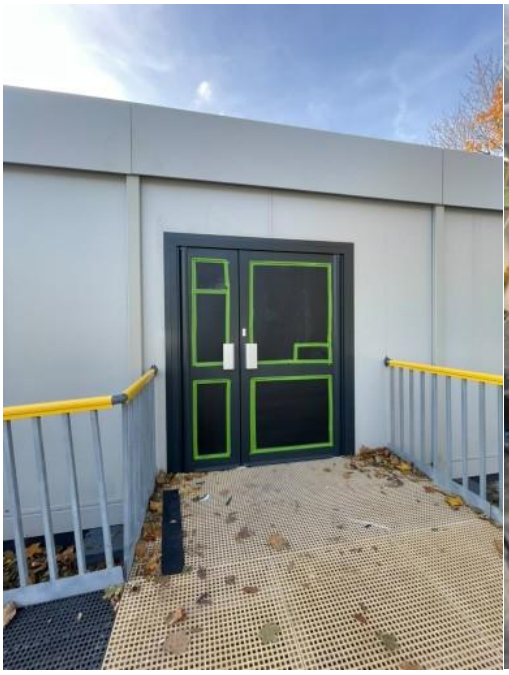




Temporary Relocation
The practice and walk-in centre will temporarily relocate to a modern, fully accessible building at Asda Longsight on Saturday, 12 December, until the new building is completed.

Work by Darwin Group is progressing - the photographs below show the new entrance and the work going on inside the Longsight building.

Important dates for your diary:
Thursday, 10 December - Final day for patients at the current Hawthorn Medical centre
Saturday, 12 December - Walk-in centre reopens at temporary site
Monday, 14 December - Temporary site opens for all patients





Work at the temporary Longsight location

FAQS

- **What date does Hawthorn Medical Centre relocate?**
  The practice will be relocating from Friday, 11 December. This will mean that any in-person access to the practice or walk-in centre will be at Asda Longsight from Saturday, 12 December.

- **How can you contact the practice once they have relocated?**
  The practice contact details remain the same - 0161 220 6080 and gmicb-mh.hawthorn@nhs.net

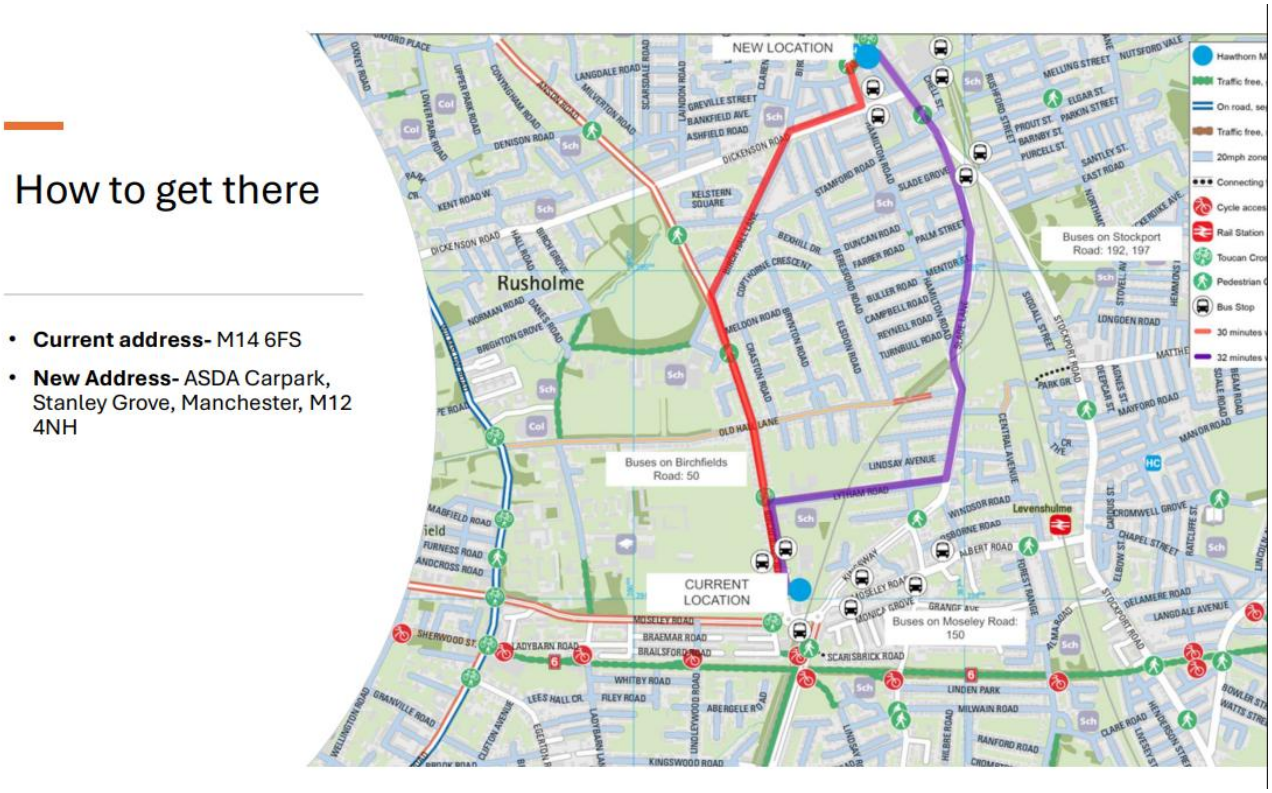
- **Is there parking available at the temporary site?**
  Yes, parking is available free of charge and with no restrictions as the new location is within the Asda Longsight car park. Accessible parking bays will also be located near the temporary build.

- **Is the temporary building accessible?**
  Yes, the temporary building will be accessible for all patients, if you have any specific requirements or needs please speak to the Practice team.

- **Does the temporary building have toilets available?**
  Yes, there are accessible toilets available for patients to access when attending appointments.

- **Are the opening times of the practice (registered list) going to change?**
  No, the opening times will continue to be: 8am - 6:30pm Monday-Friday (excluding bank holidays). Any changes to opening times will be communicated with patients.

  Where is the temporary location?



- **Are the opening times of the practice (registered list) going to change?**
  No, the opening times will continue to be: 8am-6:30pm Monday-Friday (excluding bank holidays). Any changes to opening times will be communicated with patients.

- **Are the opening times of the walk-in centre going to change?**
  Throughout the remainder of December 2026 (following relocation) and all of January 2027 the walk-in-centre will be open:
  - **8am-8pm, Monday-Friday**
  - **10am-5pm on weekends** (please note - this is a change from the current 8am-8pm everyday model).

  Any changes to opening times will be communicated with patients.

- **Will there be any changes to the support and services I can receive at the practice?**
  No – all our services will remain. We will still offer continuity of care with our GP appointments, nursing, phlebotomy, first contact physio, focused care workers, midwives and an in-house pharmacist.

- **When will the new build be ready?**
  The new build at Moseley Road is expected to be ready in autumn 2027. Updates on progress will continue to be provided with confirmed dates nearer the time.

Please note: Patients do not need to take any action at this stage - **all services will continue as normal**.

What is staying the same?

- You will remain registered with the practice.
- Your GP and healthcare team will continue to provide your care.
- Telephone numbers, online services, and the practice website will remain unchanged.
- Appointment booking arrangements will stay the same.
- Prescriptions and routine services will continue as normal.

Further details about the relocation can be found on the practice website.

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